

HCC Limited CRT Warranty

Hill Country Computer (hereinafter referred to as HCC) warrants to the original purchaser that this 15", 17", or 19" CRT monitor will be free from defects in materials and workmanship for a period of **three (3) years** from the date of invoice.

This warranty is a limited warranty and; if the monitor proves to be defective in material or workmanship during the warranty period, HCC will, as the sole remedy for a breach of this warranty, repair or replace the unit with a similar product of equivalent or better performance at no additional cost, when the monitor is delivered freight prepaid in the original container to the servicing facility. In the event HCC receives the monitor in a container no longer deemed appropriate for return shipping, HCC will notify the customer and will require the customer to purchase a new container prior to return shipment. Replacement unit or parts may include remanufactured or refurbished parts or components.

HCC will complete warranty service within a period of time deemed reasonable by HCC and return the repaired system unit to the customer freight prepaid by normal surface transportation routing. (Typical in-house turn around time is 2-5 business days dependant upon parts availability, etc...)

This warranty will be void if, in the sole opinion of HCC the unit has been serviced by someone other than authorized by HCC, causes external to the product such as electric power fluctuations or failure, damage by accident, damage due to shipment, misuse, misapplication, modification, neglect, fire, water, lightning, lack of proper maintenance, unauthorized product modification, act of nature, normal wear and tear, any other cause which does not relate to a product defect, or failure to follow supplied user instructions.

HCC IS NOT LIABLE AND SPECIFICALLY DISCLAIMS ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF A BREACH OF THIS WARRANTY, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In order to take advantage of this warranty, the customer must provide a valid proof of purchase.

ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

HCC's LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. HCC SHALL NOT BE LIABLE FOR:

- 1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THEIR POSSIBILITY OF SUCH DAMAGES.**
- 2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.**
- 3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.**

HCC will continue to service its products, even after the standard warranty expires. In the event that a product fails outside of the warranty period, contact 972.633.0135 and a technical service & support representative will provide you with the billable repair options available to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.