

HCC 3 Year Limited All-In-One System Warranty

Hill Country Computer (hereinafter referred to as HCC) warrants to the original purchaser that this computer will be free from defects in materials and workmanship for a period of **three (3) years** from the date of invoice. This warranty applies to the components comprising the system unit, including: LCD panel, CPU, motherboard, memory, hard drive, floppy drive, video card, cd-rom drive, faxmodem, keyboard, mouse, case, power supply and other standard components normally carried and offered for sale by HCC.

Scanners, speaker sets, external drives, tape backup drives, backup media and power protection devices are covered under their respective manufacturer's warranties.

All component items not normally carried and offered for sale by HCC or otherwise identified as "special order" or "non-stock" are covered under their respective manufacturer's warranties.

Keyboards and mice, if defective, will be replaced in advance of the return to HCC of the failed component. Labor to install defective keyboards or mice is not provided. Failed keyboards and mice must be returned to HCC freight prepaid within **ten (10) days** by the customer or they will be subject to invoice.

This warranty is a limited warranty and; if the unit proves to be defective in material or workmanship during the warranty period, HCC will, as the sole remedy for a breach of this warranty, repair or replace the unit with a similar product of equivalent or better performance at no additional cost, when the unit is delivered freight prepaid in the original container to the servicing facility. In the event HCC receives the unit in a container no longer deemed appropriate for return shipping, HCC will notify the customer and require the customer to purchase a new container prior to return shipment. Replacement unit may include remanufactured or refurbished parts or components.

HCC will replace the LCD panel when the panel has 5 or more light and/or dark pixels.

HCC will complete warranty service within a period of time deemed reasonable by HCC and return the repaired system unit to the customer freight prepaid by normal surface transportation routing. (Typical in-house turn around time is 2-5 business days dependant upon parts availability, etc...)

This warranty will be void if, in the sole opinion of HCC the unit has been serviced by someone other than authorized by HCC, causes external to the product such as electric power fluctuations or failure, damage by accident, damage due to shipment, misuse, misapplication, modification, neglect, fire, water, lightning, lack of proper maintenance, unauthorized product modification, act of nature, normal wear and tear, any other cause which does not relate to a product defect, or failure to follow supplied user instructions.

HCC IS NOT LIABLE AND SPECIFICALLY DISCLAIMS ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF A BREACH OF THIS WARRANTY, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In order to take advantage of this warranty, the customer must provide a valid proof of purchase.

Hardware additions, software not preinstalled by HCC, upgrades, modifications, or configuration changes done by the customer are not covered by this warranty.

ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

**HCC's LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT.
HCC SHALL NOT BE LIABLE FOR:**

- 1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THEIR POSSIBILITY OF SUCH DAMAGES.**
- 2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.**
- 3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.**

HCC will continue to service its products, even after the standard warranty expires. In the event that a product fails outside of the warranty period, contact 972.633.0135 and a technical service & support representative will provide you with the billable repair options available to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.