

Notebook System

Three Year Express Warranty

Hill Country Computer ("HCC") warrants to the user that this notebook computer will be free from defects in materials and workmanship for a period of three (3) years from the date of invoice. This warranty applies to the components comprising the notebook system, including: CPU, motherboard, memory, hard drive, floppy drive, cd-rom / dvd-rom / cdrw-rom / cdrw-dvd combination drive, notebook case, power supply and other standard notebook components which are offered in our online configurators (not including any accessories or the system battery).

Peripheral devices including: monitors, scanners, speaker sets, external drives, backup media, external keyboards, mice, power protection devices and any other external devices that can be connected to the notebook and are sold as separate options and are covered under their respective manufacturer's warranties, not this warranty.

All component items not normally carried and offered for sale by or otherwise identified as "special" or "custom" ordered goods are covered under their respective manufacturer's warranties, not this warranty.

User is required to: **(1)** operate the equipment in an environment meeting the manufacturer's specifications; **(2) protect the supply of electricity to the equipment through the use of appropriate surge protection devices;** **(3)** comply with the manufacturer's operating manual; **(4)** permit no work on the equipment except by a qualified service provider authorized by HCC; **(5)** print out or make note of any error or diagnostic messages when experiencing hardware difficulties and communicate it to an authorized service representative when requesting service or replacement.

Some problems or defects may require the reformatting or replacement of a hard disk drive. Under such circumstances all data on the disk drive may be lost. Neither HCC nor the authorized service provider shall be liable for the loss or destruction of data or media resulting from the services performed hereunder. The user is solely responsible for the security of user's data. **It is strongly advised that user implement and maintain a daily routine to backup data to minimize the loss of data in the event of equipment failure.** **(4)** an authorized service representative will initially diagnose problems over the telephone. Telephone technical services are available from HCC Monday through Friday, during normal business hours.

Notebook batteries are covered under this warranty for a period of six (6) months from the date of HCC invoice.

This warranty is a limited warranty and; as the sole remedy for a breach of this warranty, HCC will, at its discretion, repair or replace defective components with new or reconditioned components of equivalent or better performance during the warranty period. HCC will restore the system unit to its original operating configuration at no additional cost when the system unit is delivered freight prepaid to the servicing facility.

HCC will complete warranty service, subject to the availability of repair components at the servicing facility, within a period of one (1) business day and return the repaired notebook unit to the customer freight prepaid in a like manner as shipment to HCC [i.e. over-night delivery = over-night return]

Component failures that have, in the sole opinion of HCC, failed because of damage caused by accident, misuse, mishandling, misapplication, lack of proper maintenance or act of God, are not covered by this warranty.

HCC IS NOT LIABLE FOR AND SPECIFICALLY DISCLAIMS ANY INCIDENTAL OR CONSEQUENTIAL, DIRECT OR INDIRECT, STATUTORY, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF USE, BASED ON ANY LEGAL THEORY, OR FOR ANY SOFTWARE OR DATA THAT MAY BE LOST DUE TO HARDWARE FAILURE OR SERVICING IN ACCORDANCE WITH THIS WARRANTY.

In order to take advantage of this warranty, the user must provide a valid proof of warranty purchase.

Hardware additions, software not preinstalled by HCC, upgrades, modifications, or configuration changes not authorized by HCC are not covered by this warranty.

EXCEPT FOR THE WARRANTIES SET FORTH HEREIN, HCC DISCLAIMS ALL OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY APPLICABLE LAW ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

Conditions outside the control of HCC that impact on its ability to perform required services shall not bind HCC to specific provisions associated with this warranty.

This warranty gives you specific legal rights which may vary from state to state.